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CONTRIBUTIONS:

Submissions should describe original work (not submitted or published elsewhere) and be 15 double-spaced pages in length. Submissions should include title, authors and a 150-word abstract as a front page. Identify the author responsible for correspondence, incl. the author's name, mailing address, telephone and fax numbers, and e-mail address. The core paper should include the title only and no info about the authors. One of the authors of each paper must register and present the paper at the conference. The proceedings of the conference will be published by Kluwer Academic Publishers. Best papers are selected by the best paper award committee

DEADLINES:

Submission of Papers: 5 April 02

Acceptance of Papers: 20 May 02

Camera Ready Papers: 1 July 02

7-9 October, 2002

Lisboa, Portugal



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The Second IFIP Conference on

**e-commerce
e-business
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SCOPE

E-Commerce, E-Business and E-Government are not just the result of new important technological developments but also a new way of conceiving and implementing markets, changing administration and improving citizenship.

Following the first IFIP Conference in Zürich (Oct. 2001) this second conference will be sponsored by TC6 (WG.6.11), TC8 and TC 11. This Conference will promote an inter-disciplinary forum for technologists and scientists as well as managers and policy makers. Papers are invited on the following topics (but are not limited to):

- Markets integration, liberalisation of services and Internet
 - Innovative business models
 - Payment systems and security
 - Procurement, dynamic pricing models and auctions
 - New supply chains
 - Technology, marketing E-publishing
 - Electronic participation in public decisions
 - Data mining and Information retrieval
 - Privacy and Crime prevention
 - Digital cities
 - Digital regions
 - Rural networking
 - Multimode services
 - Personalization and CRM
 - ERM and Reengineering
 - Virtual organization
 - Electronic public services
 - E-Local administration
 - E-Learning
 - Marketplaces
 - B2B models
 - B2C models
 - Smart cards and Biometrics
 - Consumer rights and protection

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CONFERENCE PROGRAMME

7 OCT			8 OCT			9 OCT		
			I	II	III	I	II	III
TUTORIALS						CLOSING LECTURE		
	I			II	III			
9.00am								
12.30pm								
14pm								
OPENING LECTURE				I	II	III		
	I	II	III				INVITED LECTURE	